



Baptist Health

Baptist Health Medical Center

9601 Interstate 630, Exit 7
Little Rock, AR 72205-7299



For over 80 years, Baptist Health has been delivering quality in-patient and out-patient healthcare to the citizens of Arkansas. Baptist Health is the state's most comprehensive healthcare system. With more than 175 points of access --including seven Arkansas hospitals, rehabilitation facilities, family clinics, therapy and wellness centers and a School of Nursing--Baptist Health is committed to delivering the best in healthcare to the people of Arkansas.

Max Savoy, System Security Director for Baptist Health, is committed to making sure the healing and teaching environment of the network of facilities is safe and productive as well. These factors led to his purchase and installation of the exacqVision VMS system through David Watson of ArCom Systems in Little Rock, Arkansas. The first investment consisted of an exacqVision A-Series Hybrid Server. While the hospital had immediate plans to add the latest IP cameras to its overall surveillance network, they also had a number of legacy analog cameras. The exacqVision hybrid server allowed Savoy to utilize this existing analog infrastructure by plugging the cameras directly into the BNC inputs. IP cameras were added via Cisco Catalyst 3750 switches.

Since that time, Baptist Health has added three commercial-off-the-shelf (COTS) Dell servers running the exacqVision VMS server software and built a network of over 300 IP and analog cameras, including 80 IP cameras added in just the past year. The vast hospital system will be rolling out the exacqVision system in all of its facilities over the next few years. Savoy likes the fact that he can now expand his system incrementally by simply adding IP licenses and cameras to the network rather than adding coaxial cable and power runs. The security staff works closely with the IT staff to make the best use of the hospital's network resources.

Baptist Health makes use of a number of powerful discreet fixed dome network cameras from Axis Communications and mega-pixel, high resolution cameras from IQinvision. They also utilize the exacqVision webserver which allows for access over internet web browsers and mobile phone applications for iPhone/iPad and Android.

The main objective for installing the exacqVision system was to provide a safe and secure environment for the healthcare and educational facilities. The system aids in the protection of Baptist Health patients, faculty, students and visitors. They have been able to reduce pilferage and protect assets including hospital



equipment, pharmacy supplies, financial resources and vehicles. Moreover the exacqVision solution aids in the identification of suspects involved in criminal activities. The mere existence of the system has proven to be proactive against the threats of theft, vandalism and violence. Slip and fall incidents have also been reduced as the system is constantly monitoring the conditions inside and outside of the facilities.

Staff and security personnel are able to keep a close eye on operations from their desk via the included exacqVision client or even the web browser client. They can also access live and recorded video from mobile apps. Not only has this translated into a safer environment for Baptist Health, it has also added to the organizations' overall productivity. Supervisors can monitor the overall effectiveness of their staff at any time and from nearly any location.

Software Configuration:

- exacqVision server software running on Windows XP Professional
- exacqVision webserver

Hardware Configuration:

- 1 exacqVision 2U Rackmount A-Series Hybrid Server
- 3 Dell COTS servers
- Gigabit network
- Cisco Catalyst 3750 switches
- 300 IP Cameras from Axis Communications & IQinvision spread throughout multiple sites
- Cameras spread out over Little Rock Medical Center, Southwest Campus, Medical Towers, School of Nursing and growing.
- Windows computers running exacqVision client and web browser client
- IQeye IQA23 - Alliance dome megapixel network cameras
- Axis 209 MFD – discreet fixed dome standard resolution network cameras
- Axis 225 FD – fixed dome standard resolution network cameras
- Axis P3301 – discreet dome standard resolution network cameras
- Axis M3011 – discreet dome standard resolution network cameras

Purpose/Benefits of the System:

- Easy implementation and easy for everyone in organization use.
- Simple to add IP cameras to any of their servers spread over the network
- Reduce pilferage
- Reduce slip and fall incidents
- Increase organizational productivity
- Presence of system and cameras is a deterrent
- Complete access available from any computer or mobile device on the hospital network or internet



“Our Hybrid system has allowed us to gain economies by providing a platform that lets us use our existing analog camera’s and build on that system adding IP for upgrades and replacement throughout the hospital systems facilities as needed. The exacqVision solution gives us outstanding practical functionality with easy implementation. The VMS platform is an effective, user friendly, reasonably priced, wonderfully supported product. Our exacqVision system is one of the key security infrastructure components allowing cost-effective continued improvement on our mission to provide the safest, most secure environment for our patients, visitors and staff. “

Max Savoy
System Security Director
BAPTIST HEALTH